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ಭಾರತ ಸಂಚಾರ್ ನಿಗಮ್ ಲಿಮಿಟೆಡ್
(ಭಾರತ ಸರ್ಕಾರದ ಉದ್ಯಮ)
भारत संचार निगम लिमिटेड
(भारत सर्कार का उपक्रम)
Bharat Sanchar Nigam Limited
(A Government of India Enterprise)

ಪ್ರಧಾನ ಮಹಾ ಪ್ರಭಂದಕರ ಕಾರ್ಯಾಲಯ, ದಕ್ಷಿಣ ಕನ್ನಡ ದೂರಸಂಪರ್ಕ ಜಿಲ್ಲೆ,ಟೆಲಿಕಾಂ ಹೌಸ್ ,ಹಳೆ ಕೆಂಟ್ ರಸ್ತೆ, ಪಾಂಡೇಶ್ವರ, ಮಂಗಳೂರು-೫೭೫೦೦೧
प्रधान महाप्रबंधक का कार्यालय, दक्षिण कन्नड दूरसंचार जिला, टेलीकॉम हाउस, ओल्ड केंट रोड, पांडेश्वरा, मैंगलोर-575001
O/o Principal General Manager, Dakshina Kannada Telecom District, Telecom House, Old Kent Road, Pandeshwara, Mangalore-575001

To:

Sri Goutham Ganesh M H
[redacted]

No:KTK DK-11/14(16)/1/2021-HR ADMIN MKTG DKTD/52790/Note#407 Dtd @ MR, the 22.08.2026

Dear Sir,

Sub: Supply of Information under RTI 2005 -reg
Ref: Your Online RTI application Reg.No.BSNKN/R/E/26/00071/12 dated 28.07.2026 forwarded by CPIO Circle Office BSNL Bengaluru to CPIO BSNL Mangalore on 05.08.2026.

Please refer to your above cited application, wherein you have sought the information under Right To Information Act 2005. The information pertaining to Mangaluru OA is furnished below:

Sl. No.	Information sought	Reply
1	Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates.	No copy of any separate circular, office order, instruction, guideline or endorsement issued by BSNL Mangaluru specifically for implementation of Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 is available in the records of this office.
2	Details of action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka.	The requirement relating to use of the regional language in public information displays has been implemented in BSNL Mangaluru through provision of trilingual boards/signages in Kannada, Hindi and English, wherever applicable. However, no consolidated office-wise/category-wise record containing details of action taken in respect of all the public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards referred to in the RTI application is maintained/available in this office. Accordingly, information in the form of such a consolidated statement, which is not available in the records of this office, cannot be furnished under the RTI Act.

Continued.....2/-

Sl.No.	Information Sought	Reply
3	Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of the above Office [redacted]	No separate inspection report, compliance report, internal audit report or review report specifically prepared by BSNL Mangaluru for verification of implementation of Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 is available in the records of this office.
4	Copies of file notings, correspondence and communications relating to corrective measures taken wherever non-compliance with the above Office Memorandum was observed.	No separate file noting, correspondence or communication specifically relating to corrective measures taken for non-compliance with Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 is available in the records of this office.
5	Details of the officer or department responsible for monitoring and ensuring compliance with the above Office Memorandum in the offices and establishments located in Karnataka.	No specific order or designation identifying an officer or department exclusively responsible for monitoring compliance with Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 is available in the records of this office.

Yours faithfully,

(MAMATHA N K)
Dy. General Manager (HQ) & CPIO
BSNL, D.K.Telecom District,
MANGALURU-575 001.
Tel.No.0824-2428666, Email: dgmmktgsalescfa@gmail.com

First Appellate Authority:- Sri Hemant S Borale, General Manager, BSNL, D.K.Telecom District, Telecom House, Mangalore-575001. Telephone No.0824-2444000, Email: gmdktd@gmail.com