सीमा शुल्क आयुक्त का कार्यालय
नव सीमा शुल्क भवन,पणंबूर,मंगलूर–५७५०१०
OFFICE OF THE COMMISSIONER OF CUSTOMS
NEW CUSTOMS HOUSE, PANAMBUR, MANGALURU – 575 010
Telephone No. 0824-2408164, website -https://bangalorecustoms.gov.in, Email- commr-cusmnglr@nic.in

Computer No. : 1810826 दिनांक/ Date**:** As e-signed

सेवा में/To,

[redacted]

महोदय/Sir,

Sub: - Information sought under RTI Act, 2005 – RTI Application Registration No. CCUBL/R/E/26/00075/2 dated 05.08.2026 filed by Shri Goutham Ganesh M H – Reg.

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Please refer to your RTI Application Registration No. **CCUBL/R/E/26/00075/2 dated 05.08.2026** seeking information under the provisions of the Right to Information Act, 2005 received in this office on 07.08.2026.

2. In this regard, the point-wise information available with this Commissionerate is furnished below:

Sl. No.	Information sought	Reply
1	Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 regarding use of regional languages in public information displays, boards and nameplates.	As per Office Memorandum No. 14013/04/2022 dated 21.06.2022, all public information displays, boards and nameplates in this office are displayed in the regional language (Kannada). However, no circular has been issued by this office in this regard.
2	Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments located in Karnataka.	Proper directions have been given to ensure the use of Kannada.
3	Copies of inspection reports, compliance reports,	Not Applicable.

Sl. No.	Information sought	Reply
	internal audits or review reports prepared to verify implementation of the Office Memorandum.	
4	Copies of file notings, correspondence and communications relating to corrective measures taken wherever non-compliance with the Office Memorandum was observed.	This office has complied with Office Memorandum No. 14013/04/2022 dated 21.06.2022**.**
5	Details of the officer or department responsible for monitoring and ensuring compliance with the Office Memorandum.	No specific officer has been nominated for monitoring and ensuring compliance with the said Office Memorandum. However, all the Section Heads have been informed to implement Office Memorandum No. 14013/04/2022 dated 21.06.2022.

3. If you are not satisfied with the reply furnished by the CPIO, an appeal may be preferred within **30 days** before the First Appellate Authority under Section 19 of the Right to Information Act, 2005. The First Appellate Authority is **Shri Harikrishnan D., Joint Commissioner, Office of the Commissioner of Customs, New Customs House, Panambur, Mangaluru – 575010.**

भवदीय/ Yours faithfully,

Digitally signed by
VALIYA VALAPPIL MOHANDAS
Date: 27-08-2026 16:58:53

सहायक आयुक्त (केंद्रीय लोक सूचना अधिकारी)
Assistant Commissioner (CPIO)