भारत सरकार
GOVERNMENT OF INDIA
वित्तमंत्रालय, राजस्व विभाग
MINISTRY OF FINANCE, DEPARTMENT OF REVENUE
केंद्रीय उत्पाद शुल्क एवं केंद्रीय वस्तु एवं सेवा कर आयुक्तालय
OFFICE OF THE COMMISSIONER OF CENTRAL EXCISE & CGST,
7वीं मंजिल, ट्रेड सेंटर, बंट्स हॉस्टल रोड, मंगलुरु-575003
7TH FLOOR, TRADE CENTRE, BUNTS HOSTEL ROAD, MANGALURU–575003
दूरभाष /Phone No. 0824-2448871; e-mail: comexmng@gov.in/cxmngprev@nic.in

File No.: GEXCOM/HIND/35/2026-ADMN-O/o COMMR-CGST-MANGALURU **Date:** as e-signed.

To,
Shri Goutham Ganesh M H,
[redacted]

Sir,

Sub: Information sought under RTI Act, 2005 by Shri Goutham Ganesh M H under RTI Application bearing Registration No. CCEBL/R/E/26/00098 dated 05/08/2026.-Reg.

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Please refer to the RTI application No. CCEBL/R/E/26/00098 dated 05/08/2026 received in this office on 27.08.2026 from the Assistant Commissioner/CPIO, O/o The Pr. Chief Commissioner of Central Tax, Bengaluru Zone, Bengaluru, requesting for providing information under the Right to Information Act, 2005 on the above-mentioned subject.

2. With regard to the request for information sought by Shri Goutham Ganesh M H are as detailed below;

Information Sought in RTI	**Reply in respect of Mangaluru Commissionerate**

1. Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum No.14013/04/2022 dated21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates.	It is informed that no separate circulars, Office Orders, instructions or guidelines have been issued at the Mangaluru Commissionerate level in this regard. The instructions issued at the Zonal level are being duly followed. The public information displays, boards and nameplates of the Commissionerate are maintained in trilingual format, incorporating Kannada, Hindi and English, as applicable.
2. Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka.	It is informed that all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed under the Mangaluru Commissionerate are maintained in trilingual format comprising Kannada, Hindi and English, as applicable. Accordingly, the requirement regarding the use of Kannada is being duly complied with.
3. Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated21.06.2022 in the offices and establishments of the organisation located in Karnataka.	It is informed that no inspection reports, compliance reports, internal audit reports or review reports regarding verification of implementation of the aforesaid Office Memorandum are maintained or available at the Mangaluru Commissionerate level. However, the prescribed requirements regarding the use of regional languages are duly complied with, and the relevant displays and signages are maintained in trilingual format comprising Kannada, Hindi and English, as applicable.
4. Copies of file notings, correspondence and communications relating to corrective measures taken wherever noncompliance with Department of Official Language Office Memorandum No.14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka.	It is informed that no records relating to corrective measures for non-compliance with the aforesaid Office Memorandum are available or maintained at the Mangaluru Commissionerate level.

5. Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.	It is informed that no officer has been specifically nominated or designated at the Mangaluru Commissionerate level for monitoring and ensuring compliance with the aforesaid Office Memorandum.

3. If you are not satisfied with this reply, you may file an appeal before the Appellate Authority within 30 days from the date of receipt of this letter as per the provision under Section Rule 19 of the Right to Information Act, 2005. The name, address and telephone number of the Appellate Authority is provided hereunder;

Additional Commissioner,
O/o the Commissioner of Central Excise
& C.Tax., 5th Floor, Trade Centre,
Bunts Hostel, Mangaluru 575003
Ph. 0824-2447626 Fax 0824-2447407

भवदीय/Yours faithfully,

Digitally signed by
Chandrashekhara Bhat P.
Date: 04-09-2026
12:20:03

सहायक आयुक्त/ASSISTANT COMMISSIONER
राजभाषा अनुभाग/ RAJBHASHA SECTION
मंगलुरु आयुक्तालय/MANGALURU COMMISSIONERATE