केन्द्रीय शुल्क आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER OF CENTRAL TAX
बेंगलूरू उत्तर आयुक्तालय,क्रमांक 59, भूतल एच्. एम. टी भवन, बेल्लारी रोड , गंगानगर
BENGALURU NORTH COMMISSIONERATE, No. 59, GROUND FLOOR, HMT BHAVAN, BELLARY ROAD, GANGA NAGAR
बेंगलूरू- 560032 **BENGALURU – 560032.**

दिनांक: ई-हस्ताक्षरित/Date: As e-signed

सेवा में/To,
Shri Goutham Ganesh M H,
[redacted]
महोदय / Sir,

Sub:-Information sought under RTI Act, 2005- Reg.

****

Please refer to the RTI application bearing Registration No. CCEBL/R/E/26/00098 dated 05.08.2026, filed by you which has been transferred by the CPIO, PCCO, Bengaluru Zone vide email dated 27.08.2026 under Section 6(3) of the RTI Act, 2005.

2. In this regard, the information sought and the corresponding reply are furnished below:-

Sr. No.	Information sought	Reply
1	Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates.	The instructions issued by the organisation for implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 are contained in Para 5 of the instructions regarding setting up of Check Points for effective implementation of Official Language (Copy enclosed).
2	Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka.	All public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the office are maintained in trilingual form.
3	Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of	The inspection report of this office, at Point No. 1, records that the Sign Board and Name Plate are in trilingual form (Copy enclosed).

	Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.	
4	Copies of file notings, correspondence and communications relating to corrective measures taken wherever non compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka.	Compliance has been achieved.
5	Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.	The Assistant Commissioner, OLIC, GST North Commissionerate is responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the office.

3. If the applicant is not satisfied with this reply, he may prefer an appeal before the First Appellate Authority, Ms. Sushma J, Joint Commissioner, Office of the Commissioner of Central Tax, Bengaluru North Commissionerate, HMT Bhavan, Bellary Road, Bengaluru - 560032, within a period of thirty days from the date of receipt of this reply.

भवदीय/Yours sincerely,

Digitally signed by
GIRISH VAIDYA
Date: 08-09-2026
16:19:07

(Girish Vaidya)
सहायक आयुक्त/Assistant Commissioner
केंद्रीय लोक सूचना अधिकारी/
Central Public Information Officer
बेंगलूरु उत्तर आयुक्तालय/
Bengaluru North Commissionerate