भारत सरकार GOVERNMENT OF INDIA
केंद्रीय वस्तु एवं सेवा कर व केन्द्रीय उत्पाद शुल्क आयुक्त (अपील) का कार्यालय, मैसूर
OFFICE OF THE COMMISSIONER OF CENTRAL GST & CENTRAL EXCISE (APPEALS), MYSURU
केंद्रीय वस्तु एवं सेवा कर व केन्द्रीय उत्पाद शुल्क आयुक्त (अपील) का कार्यालय, मैसूर
S-1 & S-2, Vinaya Marga, Siddartha Nagar, Mysuru – 570011
दूरभाष: +91 821 2476912 **ई-मेल**: commrappl-cexmysr@nic.in

File No.: GAPPL/RTI/10/2020-APPEAL-O/o COMMR-CGST-APPL-MYSURU

दिनांक Date: As approved

सेवा मे / To,
Mr. Goutham Ganesh M H,
[redacted]

By email

महोदय/Sir,

विषय/Sub: Information sought under RTI Act, 2005 by Mr. Goutham Ganesh M H – Reg.

****

Please refer to your RTI Application CCEBL/R/E/26/00098 dt.05.08.26, which has been received in this office on 27.08.2026, on transfer under Section 6(3) of the RTI Act, 2005

2. In this regard, the data sought by you in the RTI application provided is as follows:

Information Sought:

The Department of Official Language, Ministry of Home Affairs, Government of India, vide Office Memorandum No. 14013/04/2022 dated 21.06.2022. has directed all Union Government Ministries, Departments, Public Sector Undertakings, Autonomous Bodies and other Central Government offices located in Non Hindi speaking States to ensure the use of the respective regional language in public information displays, boards, nameplates and similar public facing materials. The Office Memorandum further requires implementation and monitoring of these directions by the concerned organisations.
In this regard, kindly provide the following information under the Right to Information Act 2005.

1. Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum

No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates.

- Please refer to O.M. No. I/14013/07/2010-O.L.(Policy-1) dated 07.04.2011 issued by Ministry of Home Affairs (Dept. of Official Languages).

2. Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka.

- **Approximately 3 Nos. of Name Boards and 9 Nos. of Sign Boards are available in this office. The Name Boards, Sign Boards and Departmental Display Boards are displayed in all three languages, namely Hindi, English and Kannada.**

3. Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.

&

4. Copies of file notings, correspondence and communications relating to corrective measures taken wherever non-compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka.

- 3 & 4 – As this office is compliant with the directions of Dept. of Official Languages, the above question doesn't arise.

5. Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.

- The officer responsible for monitoring and ensuring compliance of Official Language is the head of the Office i.e. Respected Commissioner, Mysuru Appeals Commissionerate.

3. If you are not satisfied with the reply, you may file an appeal before the Additional Commissioner, O/o The Commissioner of Central GST & Central Excise, Appeals Commissionerate, S1 & S2, Vinaya Marga, Siddhartha Nagar, Mysore – 570011, within 30 days of receipt of this letter.

भवदीय /Yours faithfully,

Digitally signed by
Malathi
Date: 09-09-2026
16:57:16

आर ए मालती / R A Malathi
के.लो.सू.अ./ CPIO
मैसूर अपील आयुक्तालय/ Mysuru Appeals Commissionerate

Copy to: The CPIO & Assistant Commissioner, PCCO, Bengaluru-560001, for information w.r.t PCCO (CPIO) Bangalore letter File- GCCO/RTI/APP/1283/2026-ADMN dated 12.06.2026.