Final Status of INOBB/R/E/26/00012

Applicant Name	Goutham Ganesh M H
Date of receipt	05/08/2026
Request Filed With	Office of the Insurance Ombudsman, Bengaluru
Text of Application	To The Central Public Information Officer (CPIO) Subject: RTI application regarding compliance with Department of Official Language OM No. 14013/04/2022 dated 21.06.2022 and usage of Kannada in public information displays at offices located in Karnataka. Respected Sir or Madam, The Department of Official Language, Ministry of Home Affairs, Government of India, vide Office Memorandum No. 14013/04/2022 dated 21.06.2022, has directed all Union Government Ministries, Departments, Public Sector Undertakings, Autonomous Bodies and other Central Government offices located in non Hindi speaking States to ensure the use of the respective regional language in public information displays, boards, nameplates and similar public facing materials. The Office Memorandum further requires implementation and monitoring of these directions by the concerned organisations. In this regard, kindly provide the following information under the Right to Information Act 2005. 1. Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates. 2. Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka. 3. Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka. 4. Copies of file notings, correspondence and communications relating to corrective measures taken wherever non compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka. 5. Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka. If the requested information pertains wholly or partly to another public authority kindly transfer the relevant portion of this application under Section 6(3) of the Right to Information Act 2005. Kindly provide all communications and information in English only and through email in digital format wherever available. Enclosures: Annexure 1. Office Memorandum No. 14013/04/2022 dated 21.06.2022 issued by the Department of Official Language, Ministry of Home Affairs, regarding the use of regional languages in public information displays.
Request document *(if any)*	
Status	**REQUEST DISPOSED OF** as on 03/09/2026
Date of Action	03/09/2026
Remarks	**Reply :-** With reference to your application seeking information regarding implementation of Department of Official Language, Ministry of Home Affairs, Office Memorandum No. 14013/04/2022 dated 21.06.2022, regarding use of regional languages in public information displays, boards, nameplates and similar materials, it is informed as under: The Office of the Insurance Ombudsman is a statutory dispute-resolution mechanism established under the Insurance Ombudsman Rules, 2017 and functions within the framework prescribed therein. The Office of the Insurance Ombudsman is not an administrative or supervisory authority over the various insurance companies, their offices or establishments situated in Karnataka. The information sought in the application, particularly information relating to implementation, inspection, monitoring, compliance, corrective measures and internal administrative directions concerning the offices/establishments of insurance companies or other entities, is not maintained or held by this office in the course of its statutory functions. Accordingly, the information sought at Points 1 to 5, to the extent it relates to organizations/entities other than this office, is not available with or held by the undersigned CPIO.

Copyright © 2026. All rights reserved | Website designed, developed, and hosted by National Informatics Centre, New Delhi | Content owned and managed by DOP&T