LIC
भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

CRM/PS Department,
South Central Zonal Office,
"Jeevan Bhagya", Saifabad,
HYDERABAD - 500 063.
scz_cpio@licindia.com Ph. 040-23240545

Ref: SCZ/RTI/2026-27/R/24

Date: 25.08.2026

Sri Goutham Ganesh M H,
[redacted]
Hassan
[redacted]

Madam,

RTI Request: Sri Goutham Ganesh M H - Request Regn. No: LICSC/R/E/26/00088

Please refer to your Online RTI application dated 22.07.2026, received on 28.07.2026 bearing Registration No: LICSC/R/E/26/00088 dated: 28.07.2026 for providing information.

Our reply to the information sought is as under.

Q.no.1: Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates.

Reply : Implementation of Orders pertaining to Official Language have been issued in this regard, duly signed by Zonal manager vide circular no.1 dated 20.04.2026 & circulated to all Divisions under South Central Zonal Office (Copy of the check points is attached)

Q.No.2 : Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organization located in Karnataka.

Reply : Received confirmation from all eight Divisions in Karnataka namely Bengaluru 1, Bengaluru 2, Belagavi, Dharwad, Raichur, Mysuru, Shivamogga and Udupi that they are using Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the Corporation located in Karnataka.

Q.No.3 : Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.

Reply : Information sought includes commercial confidence and trade secrets of the organization & lacks larger public interest in this regard and hence the information sought can't be disclosed as per Section 8(1)(D) of RTA Act ,2005.

Q.No.4. Copies of file notings, correspondence and communications relating to corrective measures taken wherever non compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka.

Reply: Information sought includes commercial confidence and trade secrets of the organization & lacks larger public interest in this regard and hence the information sought can't be disclosed as per Section 8(1)(D) of RTA Act ,2005.

Q.no.5: Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organization located in Karnataka.

Reply:

Officer	Department	Divisional Office - Pincode
Manager	P&IR	Bengaluru 1-560002
Manager	P&IR	Bengaluru 2-560038
Manager	P&IR	Belagavi- 590011
Manager	P&IR	Dharwad- 580001
Manager	P&IR	Udupi- 576101
Manager	P&IR	Raichur- 584101
Manager	P&IR	Shivamogga- 577205
Manager	P&IR	Mysuru- 570015

As per Section 19 of the Right to Information Act, 2005 you may file an Appeal to the First Appellate Authority within 30 days of the issue of this order, whose particulars are given below:

Manoranjan Das,
FAA & RM (CRM/Claims/Annuities),
LIC of India, South Central Zonal Office,
Jeevan Bhagya, Saifabad, Hyderabad -500063.
Phone No.: 040-23235613.

Yours faithfully,

(JYOTISHREE J)
REGIONAL MANAGER
(CRM/PS) & CPIO

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