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भारतीय स्टेट बैंक
STATE BANK OF INDIA

Government of India
SBI Bengaluru Circle
P&E DEPT, LHO BENGALURU
65, ST. MARKS ROAD, BENGALURU

P&E/RTI/2026-27/ 284 Dated: 18.08.2026

Mr. Goutham Ganesh M H
[redacted]

Registration Number: SBIBC/R/E/26/00293

Dear Sir,

We refer to your captioned RTI request dated 28.07.2026 for Information under RTI Act 2005 and received by us on 29.07.2026

Our reply to your request is as below:

Information Sought	Our Reply
1. Copies of all circulars, office orders, instructions and guidelines issued by the organisation for implementation of Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 regarding the use of regional languages in public information displays, boards and nameplates	Kannada language has been predominantly used in all our Bank's Boards and Nameplates displayed across Karnataka. Our Bank has been issuing various Circulars, Office Orders, and letters to all the branches/offices/CPCs etc located across Karnataka from time-to-time to meticulously follow the Trilingual policy while displaying the boards and nameplates and to use Kannada Language predominantly in boards and nameplates. • We are not able to provide the copies of Circulars, Office Orders and Letters issued by the Bank as they are issued only for internal use of the Bank and confidential in nature.
2. Details of the action taken to ensure the use of Kannada in all public information displays, boards, nameplates, entrance boards, directional signages, reception displays and digital display boards installed at the offices and establishments of the organisation located in Karnataka.	Strict instructions have been given to all the branches/offices/CPCs etc of our Bank located across Karnataka from time-to-time to meticulously follow the Trilingual policy while displaying boards, nameplates, entrance boards, directional signages, reception displays and digital boards installed and to use Kannada Language predominantly on them. In this regard, various Circulars, Office Orders and letters have been issued from time-to-time.
3. Copies of inspection reports, compliance reports, internal audits or review reports prepared to verify implementation of Department of Official Language Office Memorandum No.	Verification of implementation of Kannada Language in the offices and establishments of our Bank located across Karnataka as per Department of Official Language Office

bank.sbi
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: +91 80 2594 3020
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ಆವರಣ ಮತ್ತು ಸ್ವತ್ತು ವಿಭಾಗ
ಸ್ಥಳೀಯ ಪ್ರಧಾನ ಕಛೇರಿ
ನಂ. 65, ಸಂತ ಮಾರ್ಕರ ರಸ್ತೆ,
ಬೆಂಗಳೂರು – 560 001.

परिसर एवं संपदा विभाग
स्थानीय प्रधान कार्यालय
सं 65, संत मार्क रास्ता
बेंगलूरु – 560 001.

Premises and Estate Department
Local Head Office, New Annexe Building
2nd Floor, No. 65, St. Mark's Road
Bengaluru - 560 001.

14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.	Memorandum No.14013/04/2022 dated 21.06.2022 will be done on on-going basis. • We are not able to provide the Inspection Reports, Compliance Reports etc regarding this as they are for internal use and confidential in nature.
4. Copies of file notings, correspondence and communications relating to corrective measures taken wherever non compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 was observed in the offices and establishments of the organisation located in Karnataka.	Our Bank will take corrective measures immediately whenever non-compliance with Department of Official Language Office Memorandum No.14013/04/2022 dated 21.06.2022 has been observed in the offices and establishments located in Karnataka. • We are not able to provide the Correspondence/communication letters in this regard as they are for internal use and confidential in nature.
5. Details of the officer or department responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No. 14013/04/2022 dated 21.06.2022 in the offices and establishments of the organisation located in Karnataka.	Managerial Personnel at various levels of our Bank in Karnataka are responsible for monitoring and ensuring compliance with Department of Official Language Office Memorandum No.1401304/2022 dated 21.06.2022 in the offices and establishments of our Bank.

In case, you wish to prefer an appeal in connection with the information provided, you may appeal to the Appellate Authority indicated below within thirty days from the date of receipt of this letter.

Shri Tapan Sharma, GM, NW - I
FAA & GENERAL MANAGER, NW - I
Address: SBI, LOCAL HEAD OFFICE, 65 ST MARKS ROAD, BENGALURU.
Phone No.: 08025943027

Yours faithfully

(Hanumantappa G)
CPIO & ASSISTANT GENERAL MANAGER (P&E)